

Practice Note: While not required, patients have the option to allow a third-party application to access their health records, as is compliant with ONC 170.315(g)(10) criteria. If requested, please provide this document to the patient outlining the necessary steps for a patient to allow third party application access.

What is Third-Party Patient Access?

Third-party patient access is how you view your health information using apps on your smartphone, tablet, or with a web browser. These third-party applications, or apps, must meet McKesson eligibility standards to participate in the program.

McKesson shares with the app only the data approved by the Office of the National Coordinator for Health Information Technology (ONC).

This data includes:

- Allergies
- Encounters and appointments
- Care plan and goal
- Care team
- Conditions
- Implantable devices
- Diagnostic reports
- Documents
- Immunizations, medications, medication administrations, requests, and statements
- Observations
- Patient demographics
- Procedures and procedure requests

How Do I Create an Account?

To enable your chart data to be shared with an app, create an account via the iKnowMedSM API Portal by doing the following:

1. Go to <https://apiaccess.mckesson.com>.
2. Click **Sign Up as a Patient**.
3. Enter the registration code provided to you by your practice.
4. Enter your personal information. You will use your email address to access the iKnowMed API.
5. Read the **iKnowMed API Terms of Service** and click **I Agree**.
6. Click **Create Account**. Your Dashboard appears.

How Do I Connect My Account to an App?

In your **Dashboard**, you will see the apps that are registered with the iKnowMed API Portal. Select the app you want to connect your chart data with.

What Browser Should I Use to Access the iKnowMed API?

Use the latest version of **Google Chrome** to access the iKnowMedSM API Portal.

Why Am I Asked for My Date of Birth When I Create My Account?

Your **Date of Birth** is used to validate your registration code with the date of birth saved in your iKnowMed health record. If you have trouble completing registration, check with your Health Care Facility that your date of birth is recorded correctly.

Can My Health Care Facility See My iKnowMed API Portal Account?

No. Providers and staff at your Health Care Facility are not able to see any information in your iKnowMedSM API account. Your email, name, any apps you select in the iKnowMedSM API Portal, and information stored in any app are not shared with iKnowMed and are not included in your chart.

Why Can't I See the App I Want to Add?

An app must meet specifications to be eligible to use the iKnowMed API Portal. Eligible apps are listed in the SMART on FHIR App Gallery at: <https://apps.smarthealthit.org/>. iKnowMed only supports STU 3 FHIR and R4 FHIR Compatibility.

If the app you want to add is eligible and not listed, contact the app's Help Desk to request that they "register as a developer in the iKnowMedSM API Portal". To confirm the app complies with all regulatory requirements as defined by the ONC, the app developer must agree to our **Terms of Services** before the app is made available in the iKnowMed API Portal.

Is My Info Safe?

This feature is based on **Smart on FHIR** technology, which was developed by Health Level Seven International (HL7), a healthcare standards organization. Smart on FHIR is promoted by the ONC, which is a government organization within the Office of the Secretary for the U.S. Department of Health and Human Services. As required by the HITECH Act, McKesson thoroughly tested this feature and is certified by an ONC-approved testing body. McKesson abides by all regulatory requirements to ensure patient safety and to support the adoption of advanced health information technology and the electronic exchange of health information.

For more information about Smart on FHIR visit: <https://www.hl7.org/fhir/overview.html>.

What is the Process for Password Resets?

If you are a patient and you have forgotten your password or need a password reset, please email apiaccess@mckesson.com with the address that was used to register your account in the API portal. A temporary code will be provided, and you will be prompted to reset your password. Alternatively, contact the patient support line at 855-887-6788 and select option 2.

If an application developer has forgotten their password or needs a password reset, please have them email apiaccess@mckesson.com with the address that was used to register their account in the API portal. A temporary code will be provided, and they will be prompted to reset your password.