iKnowMed℠ Generation 2
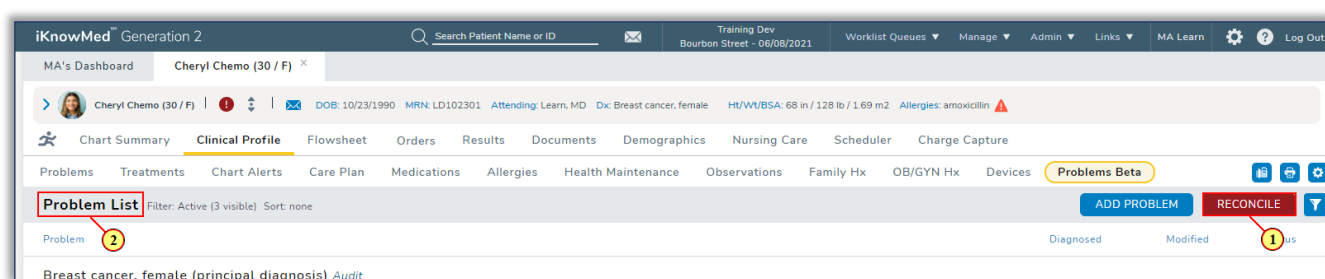
Reconcile Problems Electronically

In this lesson you will learn the required steps for the **Electronic Reconciliation of Problems** portion of the **MIPS Promoting Interoperability HIE Receiving and Reconciling Health Information** measure.

To meet the measure requirements, **electronic reconciliation of problems, medications and allergies** must be completed on the date of a **patient visit (with an E/M code billed)** or after the visit date.

1. Go to the **Problems List** under the **Clinical Profile** tab. If a new **CCDA** document has been received, marked inbound and attached to the patient chart, the **RECONCILE** button turns red.

At the patient's next office visit, click the **RECONCILE** button to display the CCDA containing the **Unreconciled Problems** list.

Note: Please see the **Receive and Inbound an Electronic Summary of Care** Job Aid for the additional required steps for inbounding an electronic referral/CCDA.
2. Reconcile problems either using the **Problem List** widget in the patient's **Chart Summary** or under **Problems** in the patient's **Clinical Profile**.

Regardless of how you access the **Problem List**, the reconciliation process is the same.

3. **Show pending (unreconciled) problem lists only** is selected by default and displays only unreconciled problems.
4. Click on the CCDA document to be reconciled.
5. Click **VIEW** to display the document detail.

6. Compare the problems from the CCDA with the list of **Problems** already documented in the patient's chart.

Use the checkboxes to select the problems to be added to the patient chart.
7. To view problem details such as **Diagnosis**, **Status**, and **Date of Diagnosis**, click **SHOW TEXT**.
8. To add the selected problems to the patient chart, click **ADD TO CHART**.
9. Once the problems have been added to the patient's **Problem List**, click **RECONCILE COMPLETE** to document reconciliation.

If there are no problems to be added to the patient's Problems List, click **RECONCILE COMPLETE** to document a review of the CCDA problem list was completed.

This concludes the lesson for the **Electronic Reconciliation of Problems** portion of the **MIPS Promoting Interoperability HIE Receiving and Reconciling Health Information** measure.

Please see the **Electronic Reconciliation of Allergies** and the **Electronic Reconciliation of Medications** job aids for the additional, required steps in meeting this Promoting Interoperability Health Information Exchange measure.