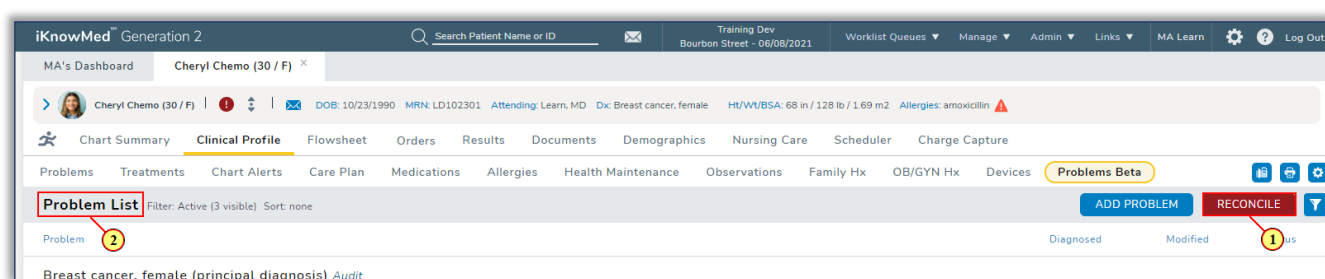


## Reconcile Problems Electronically

In this lesson you will learn the required steps for the **Electronic Reconciliation of Problems** portion of the **MIPS Promoting Interoperability HIE Receiving and Reconciling Health Information** measure.

To meet the measure requirements, **electronic reconciliation of problems, medications and allergies** must be completed on the date of a **patient visit (with an E/M code billed)** or after the visit date.



1. Go to the **Problem List** under the **Clinical Profile** tab. If a new **CCDA** document has been received, marked inbound and attached to the patient chart, the **RECONCILE** button turns red.

At the patient's next office visit, click the **RECONCILE** button to display the CCDA containing the **Unreconciled Problems** list.

**Note:** Please see the **Receive and Inbound an Electronic Summary of Care** Job Aid for the additional required steps for inbounding an electronic referral/CCDA.

2. Reconcile problems either using the **Problem List** widget in the patient's **Chart Summary** or under **Problems** in the patient's **Clinical Profile**.

Regardless of how you access the **Problem List**, the reconciliation process is the same.

iKnowMed<sup>SM</sup> Generation 2

Problems Family Hx OB/GYN Hx Devices Problems Beta

### Unreconciled Problems

Select an incoming problem list to work with

☒ Show pending (unreconciled) problem lists only

☐ Show reconciled problem lists only

☐ Show all problem lists

Received	Provider	Source/Institution	Rec?	Action
06/08/2021	ZZProvider, Training	Training Dev	no	Ignore

CLOSE VIEW

3. **Show pending (unreconciled) problem lists only** is selected by default and displays only unreconciled problems.
4. Click on the CCDA document to be reconciled.
5. Click **VIEW** to display the document detail.

## iKnowMed<sup>SM</sup> Generation 2

**Problem List** Filter: Active (3 visible) Sort: none

Problem
Breast cancer, female (principal diagnosis) <i>Audit</i> Stage IA (Primary, Left breast upper-outer quadrant, T1c, pN0, cM0(i+), G1, ER Status: Positive, PR Status: Positive, HER-2/neu S 2/neu Value-ISH: Positive; Menopausal Status: Premenopausal
Depression <i>Audit</i>
Iron deficiency anemia (disorder) <i>Audit</i> D50.0 - Iron deficiency anemia secondary to blood loss (chronic)

**Unreconciled Problems** Provider: ZZProvider, Training Source/Institution: Training Dev Received: 06/08/2021 unreconciled

Select the problems that you wish to place in the Patient's Chart  
< Back

Problem	Last Updated
<input checked="" type="checkbox"/> Overlapping malignant neoplasm of colon and rectum (disorder). Active	06/07/2021 1

8 ADD TO CHART 7 SHOW TEXT 9 RECONCILE COMPLETE

6. Compare the problems from the CCDA with the list of **Problems** already documented in the patient's chart.

Use the checkboxes to select the problems to be added to the patient chart.

7. To view problem details such as **Diagnosis**, **Status**, and **Date of Diagnosis**, click **SHOW TEXT**.

8. To add the selected problems to the patient chart, click **ADD TO CHART**.

9. Once the problems have been added to the patient's **Problem List**, click **RECONCILE COMPLETE** to document reconciliation.

If there are no problems to be added to the patient's Problems List, click **RECONCILE COMPLETE** to document a review of the CCDA problem list was completed.

This concludes the lesson for the **Electronic Reconciliation of Problems** portion of the **MIPS Promoting Interoperability HIE Receiving and Reconciling Health Information** measure.

Please see the **Electronic Reconciliation of Allergies** and the **Electronic Reconciliation of Medications** job aids for the additional, required steps in meeting this Promoting Interoperability Health Information Exchange measure.