iKnowMedSM Generation 2

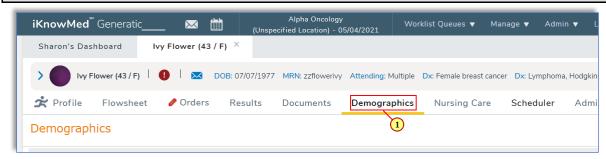
Provide Patient Access

This lesson covers the required documentation to meet the MIPS Promoting Interoperability measure: **Provide Patient Access.**

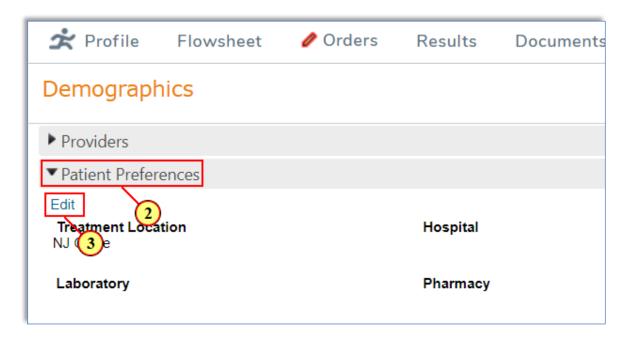
Documentation required:

- Treatment Location
- Patient Portal (My Care Plus or Navigating Care) consent
- 3rd Party application consent

Both of the **consents and treatment location** must be documented as **yes** or **no** within **4 business days of the patient visit** to meet the measure.

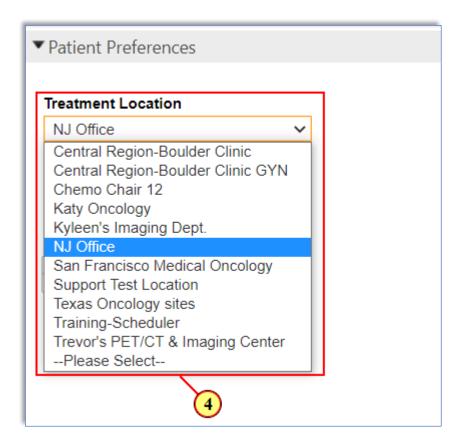


1. Go to the **Demographics** tab.

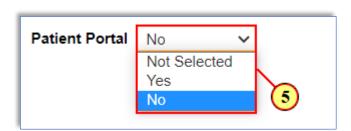


- 2. Clicking the arrow expands the Patient Preferences section.
- 3. Clicking Edit enables the data fields for editing.

iKnowMedSM Generation 2



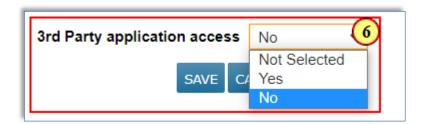
4. The patient's preferred Treatment Location can be selected from the prepopulated drop-down list.



5. The **Patient Portal** consent area will be enabled only if your practice has the **My Care Plus Patient Portal or Navigating Care**. The drop-down menu allows you to select the patient consent of **Not Selected**, **Yes**, or **No**.

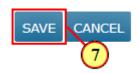
Note: Selecting either Yes or No will count toward the measure.

iKnowMedSM Generation 2



6. The 3rd Party application access option is also available. To meet the Patient Electronic Access measure, either **Yes** or **No** must be selected. This field cannot be left blank.

Selecting **Yes** allows a patient to register with the **McKesson Specialty Health API Registration Portal** if the application is eligible for participation. Once registered, patient chart data is transferred to the **3rd Party application** from **iKnowMed Generation 2**.



7. Clicking SAVE will update the Patient Preferences information.



- Email addresses are entered in the practice management system (if there is not a demographic interface enter in iKM Demographics > Patient Information. Select Primary from the Type drop down list.)
- Monitor Ontada Health or Navigating Care for bounced, invalid, or duplicate addresses.

This concludes the lesson for Provide Patient Access.