

Closing the Referral Loop

In this lesson, you will learn the required documentation for the MIPS **#347 Closing the Referral Loop** quality measure.

This measure includes all patients regardless of age, who had an encounter during the measurement period and were referred by one clinician to another clinician **on or before October 31 of the reporting year**.

The screenshot shows a patient record for 'Orange Blossom Flower (43 / F)' with a profile picture, OCM status, and contact icons. The top navigation bar includes tabs for Profile, Flowsheet, Orders, Results, Documents, and Demographics. The Demographics tab is selected and highlighted in yellow. Below the tabs, the 'Demographics' section is visible. A 'Patient Transfers' dropdown menu is expanded, showing two options: 'ADD INBOUND PATIENT TRANSITION' (labeled with a yellow circle 1) and 'ADD OUTBOUND PATIENT TRANSITION' (labeled with a yellow circle 2). A 'REMOVE' button is also present.

1. Within the **Demographics** tab, go to the **Patient Transfers** section.
2. Clicking **ADD OUTBOUND PATIENT TRANSITION** allows you to enter the **Outbound Transfer** information.

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The screenshot shows a web form titled "Add Outbound Patient Transition". The form contains several fields with red boxes and yellow numbered callouts (3-6) indicating specific details:

- Transition Date:** A text field containing "05/06/2021" with a red box and callout 3.
- Referring Physician:** A text field containing "Doctor Alpha" with a red box and callout 4.
- Location:** A dropdown menu showing "Texas Oncology" with a red box and callout 4.
- Arranged By:** An empty text field with a red box and callout 4.
- Reason for Referral:** A text field containing "Transition of care" with a red box and callout 4.
- Patient History Sent:** A section with five radio button options: "DIRECT (Electronic)", "Printed Paper", "Other Media", "No Record", and "Other". The "Other Media" option is selected. This entire section is enclosed in a red box with callout 6. A yellow callout 5 points to the "Other Media" radio button.

3. The **Transfer Date** is a required field and it defaults to today's date that can be changed as needed.

4. The **Referring Physician** defaults to the attending physician. Another name can be chosen by searching for and selecting the name from the list.

5. The following fields are optional and should be filled in if the information is available:

- **Location**
- **Arranged By**
- **Reason for Referral**

6. **Patient History Sent** is a required field. In this case we have selected **Other Media**.

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Add Outbound Patient Transition * required

Transition Date: * 05/06/2021

Referring Physician: * Doctor Alpha

Location: Texas Oncology sites

Arranged By:

Reason for Referral: Transition of care

Patient History Sent: * ☐ DIRECT (Electronic) ☐ Printed (Paper) ☒ Other Media ☐ No Record ☐ Other

Referred To: * 7

Referral Location:

Referral Address:

Referral Phone:

Referral FAX:

Received By:

Release of Information 8

Consultant Report Received 9

Additional legacy information

10 SAVE

7. **Referred To** is another required field. Using the drop-down menu gives you a selection of available external providers and facilities.

8. When an **Outbound Transition of Care** (referral) takes place, to close the referral loop, you must document when the Consultant Report is received. The date the report is received must be on or after the date of the **Outbound Transition of Care**.

9. Select the appropriate radio button. If you select **Yes**, indicate the date the report was received.

Note: The date the report was received cannot be earlier than the date of the transition.

10. Click SAVE.

▼ Patient Transfers

ADD INBOUND PATIENT TRANSITION ADD OUTBOUND PATIENT TRANSITION EDIT REMOVE

Transition Date	Inbound / Outbound	Referred By	Referred To	Reason	Consultant Report Received
04/01/2021	Outbound	Doctor Alpha	Test Test M.D.	Transition of care	05/06/2021 11
06/13/2017	Inbound	Cederick Adams MD	Doctor Pink		N/A

11. Patient transitions of care can be reviewed under **Patient Transfers**.

If a **CCDA** is sent by Direct Messaging and is marked as an Outgoing Transition of Care, the **Outbound Transition of Care** information will automatically be documented under **Patient Transfers**.

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This concludes the lesson for the MIPS **#347 Closing the Referral Loop** quality measure.