

Practice Insights Elevated Pain Dashboard FAQs

What is the Elevated Pain Dashboard?

The Elevated Pain Dashboard is a practice-based report capturing patients seen in the past 7 days with a recorded pain level of 7 or higher. This can be used as an opportunity for practices to review patients with current, elevated pain scores and proactively manage their care.

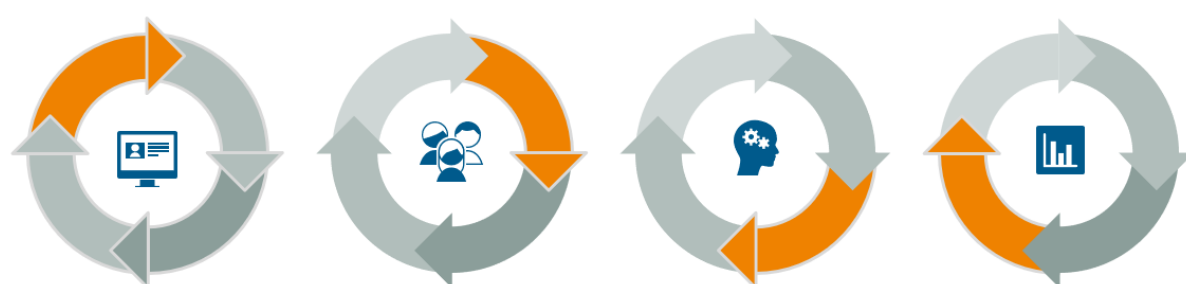
Where can I access the Elevated Pain Dashboard?

The Elevated Pain Dashboard is available in Practice Insights under the Value Based Care section. The data will refresh on Sundays and the Dashboard will be updated each Monday. The Dashboard can be filtered by division, location, provider, and visit date and can be downloaded for further patient follow-up. The Value Based Care contacts listed as Quality Leads will be assigned permissions to this dashboard, however, if a user does not have access to the dashboard and would benefit from access, please submit a RemedyForce Practice Insights ticket.

Log into Practice Insights and select the Pain Dashboard. The dashboard can be exported as a CSV to Excel to work as an elevated pain worklist. The report is Excel-based, allowing for maximum flexibility to filter and view the data most relevant for your care team.

What does the Dashboard include?

The Dashboard includes all patients seen in the previous week with a pain level recorded at or above 7. All visit types are included, telehealth, E/M in-office visits, and any nurse visit notes where a pain score has been documented on the 10-point scale. If a patient was seen multiple times in the past week, the patient will be included only once with their most recent pain value recorded. The list also shows the number of times a patient's pain level was recorded at 7 or higher in the past 30 days, allowing the care team to assess how frequently the patient experiences uncontrolled pain.



Demographics / Visit Details

- MRN
- Patient Name
- Patient Type – All (OCM vs. non-OCM)
- Cancer Type
- Visit Date
- Next Visit Date

Care Team Info

- Clinician
- Site Name (location where patient seen)
- Most Recent Palliative Care Visit Date

Pain Details

- Pain Score value (7-10)
- Pain Score – Free Text Field
- Pain Care Plan Documented - yes/no
- Pain Care Plan Details
- Pain Care Plan – Free Text Field
(Monitoring notes or plan details)

Monitoring

- Count of elevated pain levels in last 30 days

How could we use the Dashboard to improve patient care?

Practices can review this report to identify patients who may need further evaluation or follow-up.

- Proactively manage patients with 7+ pain levels
- Identify at-risk patients or flag charts for follow-up
- Implement post-visit check-ins with high-risk patients
- Use navigators and nursing staff to remove barriers and improve care coordination
- Avoid ED visits for patients with pain

How can we monitor our patient impact once we begin using the Elevated Pain Dashboard?

Practices are encouraged to reference the 3 pain quality measures available on the Practice Insights' Quality Dashboard to gauge how new interventions may improve patient care because of the Elevated Pain Dashboard.

- Pain Intensity Quantified (MIPS #143 / OCM 4a)
- Pain Care Plan (MIPS #144 / OCM 4b)
- Patient-Reported Pain Improvement (MIPS PIMSH4)